



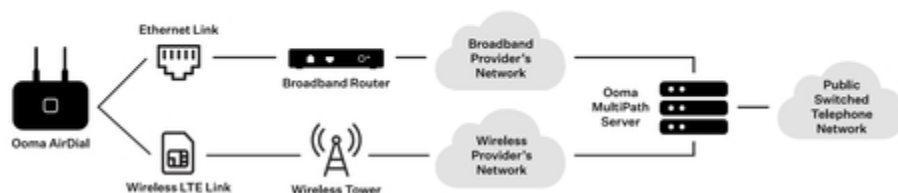
## Ooma AirDial MultiPath Technology Wins 2024 TMC Internet Telephony Product of the Year Award

February 29, 2024

SUNNYVALE, Calif.--(BUSINESS WIRE)--Feb. 29, 2024-- [Ooma, Inc.](https://www.businesswire.com/news/home/20240229566245/en/), a smart communications platform for businesses and consumers, today announced that MultiPath technology for Ooma AirDial® has won the 2024 TMC Internet Telephony Product of the Year Award. MultiPath, available to all AirDial customers, delivers unique and patented uninterrupted backup for POTS replacement.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20240229566245/en/>

### Ooma AirDial – MultiPath Connection



Ooma today announced that MultiPath technology for Ooma AirDial® has won the 2024 TMC Internet Telephony Product of the Year Award. MultiPath, available to all AirDial customers, delivers unique and patented uninterrupted backup for POTS replacement by creating a continuous dual connection between AirDial and the Public Switched Telephone Network (PSTN) through two links – AirDial’s built-in wireless LTE network and the customer’s existing broadband network. If one connection is disrupted by congestion, dropped packets or latency, the other connection is automatically and instantly used. If one connection goes offline, calls in progress continue uninterrupted through the other connection. (Graphic: Business Wire)

the other connection is automatically and instantly used. If one connection goes offline, calls in progress continue uninterrupted through the other connection.

This is distinctly different from the traditional failover feature of other POTS replacement products, where one link is designated as primary and the other as secondary. Only if the primary link fails does the connection switch to the secondary link. This disconnects any call in progress and requires re-establishing a connection, which can take a full minute or more and can be highly problematic during emergencies, where every second counts.

“I am honored to recognize Ooma with a 2024 Product of the Year Award for its commitment to excellence and innovation,” said [Rich Tehrani](#), CEO, TMC. “In the opinion of our judges and editorial team, Ooma AirDial with MultiPath technology has proven to be among the best communications and technology solutions available on the market. I look forward to continued leadership from Ooma.”

“We’ve made a significant investment to innovate with Ooma AirDial and we’re gratified our effort has been recognized with this award,” said [Thad White](#), vice president of product management at Ooma. “Ooma AirDial is more than just a simple replacement for POTS lines. It’s full of features such as MultiPath technology and online remote management that deliver new levels of reliability and operational efficiency.”

#### About Ooma

Ooma (NYSE: OOMA) creates powerful connected experiences for businesses, consumers and service providers, delivered through smart cloud-based communications platforms and services. For businesses of all sizes, Ooma offers advanced voice and collaboration features including messaging, intelligent virtual receptionists and video meetings. Ooma’s all-in-one replacement for analog phone lines helps businesses maintain mission-critical systems by moving connectivity to the cloud. For consumers, Ooma’s residential phone service provides PureVoice HD voice quality, advanced features and integration with mobile devices. Learn more at [www.ooma.com](https://www.ooma.com) or [www.ooma.ca](https://www.ooma.ca) in Canada.

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#### MEDIA CONTACT:

Mike Langberg at Ooma  
[press@ooma.com](mailto:press@ooma.com)  
650-566-6693

Presented by [TMC](#) and [Internet Telephony](#) magazine, the 25<sup>th</sup> annual [Internet Telephony Product of the Year Award](#) recognizes and honors companies that have developed exceptional VoIP and IP communications products and services.

Ooma AirDial (<https://www.ooma.com/business/airdial-pots-line-replacement/>) is a groundbreaking solution for POTS replacement, preserving mission-critical equipment such as fire alarms, elevator phones, burglar alarms and building entry systems that previously required a copper-wire analog phone line, also known as Plain Old Telephone Service or POTS.

MultiPath technology, introduced in November 2023, creates a continuous dual connection between AirDial and the Public Switched Telephone Network (PSTN) by transmitting data packets simultaneously through two links – AirDial’s built-in wireless LTE network and the customer’s existing broadband network.

Technically an active-active topology, MultiPath intelligently monitors the flow of data packets, constantly judging the best link. If one connection is disrupted by congestion, dropped packets or latency,

**INVESTOR CONTACT:**

Matt Robison at Ooma

[ir@ooma.com](mailto:ir@ooma.com)

650-300-1480

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