



Ooma AirDial Wins Two Gold Merit Awards for Security and Cloud Services

February 26, 2026

Recognition Highlights Ooma AirDial's Leadership in Modernizing Critical Communications as Copper Networks Retire

SUNNYVALE, Calif.--(BUSINESS WIRE)--Feb. 26, 2026-- [Ooma, Inc.](#) (NYSE: OOMA), a provider of advanced communications services for businesses and consumers, today announced that Ooma AirDial® has earned two Gold Merit Awards in the 2026 Merit Awards for Telecom & Wireless program, receiving top honors in both the Security and Cloud Services categories.

The Merit Awards are an independent, global awards program that recognizes innovation and leadership across enterprise technology markets. The program honors organizations and technologies that demonstrate excellence, innovation and measurable market impact.

The dual Gold recognition highlights Ooma AirDial's role in helping organizations modernize fire, life-safety, elevator, and other mission-critical communications as telecommunications carriers continue to retire legacy copper networks nationwide.

"Critical communications infrastructure is undergoing a major transition as copper lines are phased out," said Jim Gustke, senior vice president of marketing at Ooma. "These awards continue to validate Ooma AirDial's ability to help organizations maintain reliability, visibility and compliance while transitioning to a more modern, resilient communications architecture."

Addressing a Growing Infrastructure Challenge

Organizations across commercial real estate, healthcare, education, government and other sectors continue to rely on analog devices originally designed for traditional Plain Old Telephone Service (POTS) lines. As carriers accelerate copper retirement and support resources decline, many enterprises are facing increased risk, rising costs and reduced visibility into critical systems.

Ooma AirDial was designed to help organizations transition away from legacy copper infrastructure without requiring replacement of existing endpoint devices, enabling a more controlled and predictable modernization path.

Award-Winning Innovation

The Merit Awards judges recognized Ooma AirDial for its combination of cloud-based management, real-time operational visibility, compliance-based architecture, and resilient connectivity architecture.

Key capabilities include:

- **Remote Device Management** which provides centralized visibility into device status, connectivity and call activity across locations.
- **Automated alerts** that notify teams of emergency calls and power events.
- **Patented MultiPath™ technology** that simultaneously routes traffic over LTE and wired Ethernet.
- **Support for life-safety compliance requirements** including NFPA 72 and ASME A17.1 environments.

Together, these capabilities help shift critical communications management from reactive troubleshooting to proactive monitoring and control.

Building on Industry Recognition

The Merit Awards add to a growing list of industry recognition for Ooma AirDial, now recognized as one of the most awarded POTS replacement solutions in the industry. In recent years, the solution has earned recognition from organizations including TMC, Channel Vision, UC Today, Elevator World and FacilitiesNet, reflecting continued market validation across communications and facilities management sectors.

Supporting the Ongoing Copper Transition

With copper network retirement accelerating across the United States, many organizations are now reassessing how legacy voice lines support life-safety and operational systems. Solutions that provide centralized oversight, redundancy and predictable deployment models are becoming increasingly important for multi-site enterprises and public-sector environments.

"Ooma AirDial was built specifically to help organizations navigate this transition with confidence," Gustke added. "As the copper sunset continues, visibility and reliability are becoming mission critical for enterprise communications."

Ooma AirDial is available today for organizations seeking to modernize legacy copper-dependent systems. For more information, visit www.ooma.com/airdial.

About Ooma

Ooma (NYSE: OOMA) delivers phone, messaging, video and advanced communications services that are easy to implement and provide great value. Founded in 2003, the company offers Ooma Office for small to medium-sized businesses seeking enterprise-grade features designed for their needs; Ooma AirDial for any business looking to replace aging and increasingly expensive copper phone lines; Ooma 2600Hz for businesses that provide their own communications solutions built on an outsourced underlying platform; and Ooma Telo for residential consumers who value a landline experience at a more affordable price point. Ooma's award-winning solutions power more than 2 million users today. Learn more at www.ooma.com in

the United States or www.ooma.ca in Canada.

View source version on businesswire.com: <https://www.businesswire.com/news/home/20260226447246/en/>

MEDIA CONTACT:

Jim Gustke, Ooma
press@ooma.com

INVESTOR CONTACT:

Matt Robison, Ooma
ir@ooma.com
(650) 300-1480

Source: Ooma, Inc.