Ooma AirDial Enhances Remote Device Management with New Monitoring, Visibility and Analytics Features

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Updates include Equipment Disconnect Detection, Extended Off-Hook Alerts and improved analytics

SUNNYVALE, Calif.--(BUSINESS WIRE)--Apr. 29, 2026-- Ooma, Inc. (NYSE: OOMA), a leading provider of communications solutions for businesses and consumers, today announced new enhancements to its Remote Device Management (RDM) platform for Ooma AirDial®, a leading solution for POTS replacement, that deliver greater visibility, control and reliability for mission-critical analog devices.

The latest updates, available through AirDial 2, introduce several new capabilities designed to help organizations better monitor connected equipment, improve operational awareness and support compliance requirements.

- **Equipment Disconnect Detection** – Unique to AirDial, this feature detects when devices are unplugged from AirDial ports and enables notifications to help ensure critical equipment remains in place.
- **Extended Off-Hook Alerts** – Also unique to AirDial, this feature notifies users when devices are left off-hook without an active call for more than 120 seconds.
- **Enhanced Device Status Visibility –** Displays real-time port status in RDM, including active use indicators and connection status for monitored devices.
- **Expanded Call Log Location Data –** Adds device address and remote number location details to call logs and reports.
- **Improved Analytics –** Extends historical charting data to up to 30 days for better trend analysis.
- **Partner and Search Enhancements –** Introduces new partner controls and usability improvements to global search.

“These enhancements give our customers deeper visibility and control over their analog infrastructure,” said Thad White, vice president, product management at Ooma. “From detecting disconnected devices to ensuring phones are not left off-hook, we’re aiming to innovate in ways that improve reliability and peace of mind—especially for organizations that depend on these systems for safety and compliance.”

The new features are available with the latest AirDial client firmware and can be enabled through the Remote Device Management interface.

For more information about Ooma AirDial, visit www.ooma.com.

Forward-Looking Statements

This release includes “forward-looking statements” within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. Statements in this press release that are not statements of historical or current fact constitute “forward-looking statements.” The forward-looking statements contained in this press release include, without limitation, statements related to the functionality, features and benefits of AirDial. Such forward-looking statements involve known and unknown risks, uncertainties and other unknown factors that could cause the actual results to be materially different from any future results expressed or implied by such forward-looking statements. The forward-looking statements contained herein are also subject generally to other risks and uncertainties that are described from time to time in Ooma’s filings with the Securities and Exchange Commission, including under Item 1A, “Risk Factors” in the Company’s Annual Report on Form 10-K for the fiscal year ended January 31, 2026, filed on April 3, 2026, and in its subsequent reports on Forms 10-Q and 8-K. Investors are cautioned not to place undue reliance on such forward-looking statements, which speak only as of the date they are made. Ooma undertakes no obligation to publicly update or revise any forward-looking statement, whether as a result of new information, future events or otherwise.

About Ooma, Inc.

Ooma (NYSE: OOMA) delivers phone, messaging, video and advanced communications services that are easy to implement and provide great value. Founded in 2003, the company offers Ooma Office for small to medium-sized businesses seeking enterprise-grade features designed for their needs; Ooma AirDial for any business looking to replace aging and increasingly expensive copper phone lines; Ooma 2600Hz for businesses that provide their own communications solutions built on an outsourced underlying platform; and Ooma Telo for residential consumers who value a landline experience at a more affordable price point. Ooma’s award-winning solutions power more than 1.2 million users today. Learn more at www.ooma.com in the United States or www.ooma.ca in Canada.

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